COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

)	
Investigation by the Department into Berkshire Gas)	
Company's 2002 Service Quality Report, filed pursuant to)	
Service Quality Standards for Electric Distribution)	D.T.E. 03-11
Companies and Local Gas Distribution Companies,)	
D.T.E. 99-84, Att. 1, IX (June 29, 2001))	
)	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document(s) upon each person designated on the Service List in this proceeding by either hand delivery, U.S. mail, fax and/or e-mail.

Dated at Boston this 27th day of March 2003.

Wilner Borgella, Jr. Assistant Attorney General Utilities Division 200 Portland Street, 4th Floor Boston, MA 02114 (617) 727-2200